

User Support Technician

Posted By: TechGenx

Location: St John S

Salary: \$32.40 Per Hour

JOB ID : RJ4661704

Posting Date : 19-Aug-2025

Expiry date : 15-Feb-2026

Education : College/CEGEP

Language : English

Vacancies : 1

Years of Experience : Fresher (less than 1 year)

Job Type : Full Time

Job Description

User Support Technician

TechGenx

Job details

Work Location: 320 Torbay Road, Suite 200, St. John's, NL, A1A 2N3

Type: Permanent Employment/Full-time

Time: Evening, Morning, Day

Vacancy: 1

Wage Rate: 32.40 hourly/ 30 to 40 hours per week

Starting Date: Starts as soon as possible

Overview

Languages

English

Education

College/CEGEP

Experience

1 to less than 7 months

On site

Work must be completed at the physical location. There is no option to work remotely.

Responsibilities

Tasks

- Give access to computer networks
- Report on the performance of computer systems and networks
- Respond to users experiencing difficulties with computer
- Consult user guides, technical manuals and other documents to research and implement solutions
- Collect, organize and maintain a problems and solutions log for use by other technical support analysts
- Provide business systems, network and Internet support to users in response to identified difficulties
- Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

Additional information

Personal suitability

- Accurate
- Efficient interpersonal skills
- Ability to multitask
- Time management

Who can apply for this job?

You can apply if you are:

- a Canadian citizen
- a permanent resident of Canada
- a temporary resident of Canada with a valid work permit

Do not apply if you are not authorized to work in Canada. The employer will not respond to your application.

How to apply

By email

info@techgenx.org

To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: **info@techgenx.org**

Posted on refugeejobportal.com